

1.00 DEFINITIONS

See Section IV.

2.00 GENERAL INFORMATION

These Rules and Regulations filed as part of the CenterPoint Energy Rate Book are intended to promote safe and adequate service to the public, to provide standards for uniform and reasonable practices by CenterPoint Energy, to set forth the terms and conditions under which gas service will be supplied and to govern all classes of service to the extent applicable, and are made a part of all agreements for the supply of gas service unless specifically modified in a particular rate schedule.

CenterPoint Energy shall furnish service under these Rules and Regulations and its rate schedules. Copies of this Rate Book are available for inspection at the CenterPoint Energy offices.

No representative of CenterPoint Energy has authority to modify any provision contained in this Rate Book or to bind CenterPoint Energy by any contrary promise or representation.