

CenterPoint Energy Resources Corp.  
d/b/a CenterPoint Energy Oklahoma Gas  
602 SW A Avenue  
Lawton, Oklahoma 73501

(866) 275-5265 toll-free  
(580) 351-9601

Original Sheet No. 2-5.1/4

Applies to State of Oklahoma

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**RATE SCHEDULE NO. 5**  
**CHARGES RELATED TO CUSTOMER ACTIVITY**

**5. CHARGES RELATED TO CUSTOMER ACTIVITY**

**5.1. DEPOSITS FROM APPLICANTS**

5.1.1 Consistent with the requirements of OAC 165:45-11-1, the Company may require from any customer or prospective customer a security deposit to guarantee payment of all bills. Such deposit may be an amount not to exceed one sixth of the estimated annual bill for such customer for gas services provided. Interest upon such deposits at the statutory rate will be payable for the period the customer is served by the Company. However, no interest will be paid on deposits held by the Company for less than thirty (30) days. When gas is shut off by the Company for any reason other than repairs, the Company may, at its option, apply such deposit to payment of customer's previous and current bills and to gas furnished to date of cut off.

**5.2. SERVICE INITIATION FEE **\$20.00****

5.2.1. A non-refundable service initiation fee of twenty dollars (\$20.00) shall be charged, per trip, to the customer when gas service is turned on, or transferred from one location to another, or upon the filing of a petition for relief under the United States Bankruptcy Code, during normal working hours (8:00 a.m. to 5:00 p.m.).

**5.3. SPECIAL METER READ FEE **\$18.00****

5.3.1. The Company may make a charge of eighteen dollars (\$18.00) for any special meter reading requested by a customer. This does not include regular readings for monthly bills.

**5.4. METER TEST FEE **\$25.00****

5.4.1. Pursuant to the requirements of OAC 165:45-5-14, upon written request of a customer, the Company shall within twenty (20) calendar days thereafter test the accuracy of the customer's meter. A request for a meter to be

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Issued by Charles J. Harder, Executive Director of Rates & Regulatory

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changed shall be considered a request for a meter test. The Company will collect a charge of twenty-five dollars (\$25.00). Said charge shall be refunded to the customer if the meter is found when tested to have an average error of more than plus or minus two percent (2%).

- 5.5. COLLECTION FEE **\$10.00**  
5.5.1. A collection fee of ten dollars (\$10.00) will be added to, or collected, whenever the Company dispatches an employee (collector) to the premises of any customer and collects a payment in the field. In addition, if payment arrangements are made and service is not turned off, the fee will still be collected. This fee is intended to cover, in part, the cost to the Company for dispatching the collector to the customer's premises.
- 5.6. RECONNECTION FEE **\$20.00**  
5.6.1. A reconnection charge of twenty dollars (\$20.00), per trip, will be required when the customer requests service to be restored during normal working hours (8:00 a.m. to 5:00 p.m.) after service was suspended for non-payment, or for any other reason without fault of the Company.
- 5.7. RETURNED CHECK CHARGE **\$15.00**  
5.7.1. A charge will be added and collected to an account to recover the cost for reprocessing any check that has been returned to the Company by the bank for reason of insufficient funds on deposit. The returned check fee shall be fifteen dollars (\$15.00).
- 5.8. SERVICE OUTSIDE NORMAL BUSINESS HOURS  
5.8.1. The Company may turn on service after normal daily working hours (8:00 a.m. to 5:00 p.m.), or on weekends and holidays, in emergency situations requiring immediate initiation of service or when customer insists on same day service. When this service is offered, the customer will be assessed the following charge in addition to the service initiation fee or reconnection fee:

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Regular overtime (5:00 p.m. to Midnight)	<b>\$35.00</b>
Special overtime (Midnight to 8:00 a.m.)	<b>\$45.00</b>
Weekends and holidays (8:00 a.m. to Midnight)	<b>\$35.00</b>

5.9. SEASONAL OFF RECONNECT FEE

5.9.1. If service is discontinued and thereafter restored at the same location for the same customer, a seasonal off charge as follows shall be paid at the time the customer requests service to be restored: "An amount equal to the otherwise applicable minimum charge for the time service was discontinued to the date of reinstatement, plus the applicable reconnect charge, per trip." The Company shall verbally notify the customer, at the time service is requested to be interrupted, of the applicability of the seasonal disconnect charge. This fee applies in either of the following events: (1) when a customer has requested service to be disconnected or (2) when the Company has disconnected service for non-payment.

5.10. LATE PAYMENT CHARGE

5.10.1. One and one-half percent (1.5%) of the charges for gas service shall be added for delay in receipt of payment past the due date of the bill. The due date shall be in accordance with the provisions of OAC 165:45-11-42(a).

5.11. UNAUTHORIZED USE CHARGE

5.11.1. Whenever gas service to any consumer is discontinued for the violation of rules or regulations, fraudulent use of gas or tampering with the Company's regulating and measuring equipment, the Company will make a charge as follows:

a. Broken seal or equipment tampering charge*	<b>\$25.00</b>
b. Reconnection service charge	<b>\$20.00</b>
c. Meter bypass charge (Company reserves the right to pursue other legal remedies.)*	<b>\$50.00</b>

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\*Items (a) and (c) above are mutually exclusive. The Company may impose either charge if applicable. However, in no event shall the Company impose both charges (a) and (c) in the same incident.

5.12. CUSTOMER REQUESTED ERT PLACEMENT CHARGE **\$68.00**

5.12.1. At the request of customer\*, Company will install a remote meter reading device on residential meters for the above-specified one-time installation charge. Company will not install remote meter reading devices unless it determines that it is cost effective to do so; this determination will be made by Company in its sole discretion and the Company's decision is final. Company reserves the right to conduct maintenance on the meter. Customer is responsible for any damages not related to normal wear and tear. At the end of an ERT's normal life and if the customer wishes to continue the use of a remote reading device and if the company agrees as outlined above the customer will be charged another installation charge.

\*The Company shall also have the right to install a remote meter reading device on any residential meter if the customer does not give unobstructed and safe access to the meter, for the above-specified one-time installation charge.

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