

ARKANSAS PUBLIC SERVICE COMMISSION

Original

Sheet No. 1-3.1/3

Replacing:

Sheet No.

CenterPoint Energy Resources Corp.

d/b/a CenterPoint Energy Arkansas Gas

(Name of Company)

Kind of Service: Natural Gas

Class of Service: All

PART I – General Information Schedule No. 3

Title: CUSTOMER FACILITIES AND EQUIPMENT

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3. CUSTOMER FACILITIES AND EQUIPMENT

- 3.1. Gas should be used only in appliances designed for use with natural gas, in compliance with all applicable manufacturing specifications. Vent pipes must be used on water heaters, cook stoves, enclosed type space heaters, or other appliances designed to be vented.
- 3.2. The customer shall provide a system of piping within his premises for connection to gas appliances. Customer's piping system will be installed and maintained in compliance with all federal, state and local laws, codes and regulations. Customer shall provide an above-ground delivery point in a suitable location, unless otherwise specified by the Company. For SCS and LCS customers, vehicle access for meter testing purposes must be provided. The normal gauge pressure, at which gas will be supplied through the Company's meter to the customer's piping, will be as defined in Tariff Sheet No. 5-7.1/1.
- 3.3. The Company, under previously existing regulations, has provided service through one master meter to private distribution lines for multiple federal, municipal, or private housing projects and mobile home parks, and has in some cases provided individual meters for such facilities. Bills will be rendered on an individual basis to the individual metered customers, but the customer(s) owning the private distribution line or being served by the private distribution line will be responsible for payment of any differences between gas delivered through the master meter and gas delivered through the sum total of individual meters. All such construction within the above mentioned projects and mobile home parks must meet the requirements of all federal, state and local piping laws before the Company will connect the customer.
- 3.4. The customer shall use the gas delivered for his purposes only. The customer shall not, under any circumstances, resell or share with others any gas delivered by the Company. No changes, extensions, or replacement of service lines shall be

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made without the written consent of the Company. No extension of customer owned piping shall be made for the purpose of supplying gas to adjacent property, or to other persons or concerns residing or operating on the premises of the customer.

- 3.4.1. The foregoing natural gas resale prohibition shall not apply to distributors selling compressed natural gas as a motor vehicle fuel.
- 3.4.2. The foregoing prohibition shall be subject to the Company's published guidelines on master metering/combined billing.
- 3.5. The authorized agent of the Company shall have the right and permission to enter upon the premises of the customer to inspect or test lines and appliances, to read, change or remove the meter, to turn on and shut off the gas, or to perform other related functions. This right shall not be construed as placing any responsibility on the Company to inspect and test the lines or equipment of the customer.
- 3.6. No structures shall be erected over the Company's gas lines. In the event any such structure is erected, the customer will be provided the option of either removing the structure or paying the Company the cost of relocating the gas line, including the cost of obtaining alternative easements, if required.
- 3.7. The place of delivery of all gas purchased shall be at the outside wall of the first structure being served if the Company has installed or replaced the service line to that point. In all other cases, the place of delivery of all gas purchased shall be at the point of connection to the customer's service line from which point all gas delivered shall become the property of the customer, who shall be responsible for its passage through the meter and for all damage caused by said gas.
- 3.8. The Company shall have no responsibility for any act or omission, and shall have no liability from any cause, downstream of delivery. In case the supply of gas should

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fail, whether from natural causes, bursting of pipes or accident in any way, the Company shall not be liable for damages, whether direct, special, continuing, exemplary, presumptive, incidental, indirect or consequential, including without limitation, loss of profits, loss of revenue, or loss of production capacity by reason of such failure. The Company shall not be liable in damages for any act or event that is beyond the Company's control and which could not be reasonably anticipated and prevented through the use of reasonable measures, including, but not limited to acts of God, strikes, lockouts or other industrial disturbances, acts of the public enemy, arrests, wars, blockades, insurrections, riots and epidemics, landslides, lightning, earthquakes, fires, storms, floods and washouts, priority limitation or restraining orders of any governmental authority and civil disturbances, explosions, breakage, accidents, tests, maintenance or repair to machinery, equipment, lines of pipe or other facilities; inability to obtain, or unavoidable delay in obtaining, material, equipment, rights-of-way or permits; and any other causes whether of the kind herein enumerated or otherwise.

- 3.9. Meters and pipes are likely to freeze in cold weather, and it shall be the duty of each customer to take reasonable action to protect the pipes and the meter(s) from the action of the elements.