

ARKANSAS PUBLIC SERVICE COMMISSION

Original

Sheet No. 5-11.1/1

Replacing:

Sheet No.

CenterPoint Energy Resources Corp.

d/b/a CenterPoint Energy Arkansas Gas

(Name of Company)

Kind of Service: Natural Gas

Class of Service: All

PART V – Policy Schedule No. 11

AUTHORIZED PAYMENT CENTERS

PSC File Mark Only

11. AUTHORIZED PAYMENT CENTERS

11.1. In addition to other payment options, customers may pay their CenterPoint Energy invoices in person at certain third party establishments (e.g., municipal offices and retail businesses) throughout the Company’s service territory that have been authorized to accept and remit payments for such invoices (Authorized Payment Centers or APCs). This Policy Schedule applies to all Company issued customer invoices paid at an APC.

Except for No Charge APCs described herein, when a customer utilizes an APC to pay a Company invoice, the APC will be allowed to charge the customer a fee of \$1.00 per transaction. There are also a limited number of APCs that will accept and remit payments from Customers for Company invoices at no charge (No Charge APCs). Information regarding the location of all APCs including No Charge APCs may be obtained by dialing 1-800-992-7552.

This Policy Schedule does not modify or supersede any of the provisions of any of the Company’s filed and approved rate schedules, in particular, the requirement that the Customer must pay the full amount of the invoice by its due date to avoid penalty remains unchanged. The Company assumes no responsibility for late payments when such payments are received after the due date.

This Policy Schedule is subject to the terms and conditions of the Company and the rules of the Arkansas Public Service Commission.