

ARKANSAS PUBLIC SERVICE COMMISSION

Original

Sheet No. 5-2.1/2

Replacing:

Sheet No.

CenterPoint Energy Resources Corp.

d/b/a CenterPoint Energy Arkansas Gas

(Name of Company)

Kind of Service: Natural Gas

Class of Service: Residential

PART V - Policy Schedule No. 2

Title: EXTENDED DUE DATE PLAN

PSC File Mark Only

2. EXTENDED DUE DATE PLAN

2.1. The Extended Due Date Plan is available to qualifying residential customers and is intended to enable the Company to extend a customer's bill due date to 25 days, at the customer's request. Customers who qualify under this plan and pay by the new date will not be considered late on their bill payment.

2.2. AVAILABILITY

2.2.1. Extended Due Date is available to customers who receive income as identified below:

2.2.1.A. Income from Aid to Families with Dependent Children (AFDC), or Aid to the Aged, Blind and Disabled (AABD);

2.2.1.B. Income from Supplemental Security Income (SSI); or,

2.2.1.C. Income from Social Security (SS), Veterans Administration disability or retirement benefits.

2.3. APPLICATION

2.3.1. Customers can participate upon either written or verbal request to the Company. Participation will continue each month thereafter, regardless of account location, as long as the customer's account remains active. Verification of income being received by the customer may be required.

2.4. CALCULATION OF THE EXTENDED DUE DATE

2.4.1. Company's Extended Due Date Plan will extend the due date for payment to the earlier of:

2.4.1.A. Twenty-five (25) days after the current month's bill date; or,

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2.4.1.B. Three (3) working days before the next month's bill date.

2.4.2. Only the extended due date will appear on the customer's bill.

2.4.3. If the customer does not pay bills by the close of business on the extended due date two times in a row or any three times in the last twelve months, the Company may remove the customer from the plan. The Company will notify the customer in writing if the customer is removed from the plan for late payment.

2.4.4. If payments are not received by the close of business on the extended due date, the Company will follow the notification process established by the Arkansas Public Service Commission which could ultimately result in suspension of service.