

ARKANSAS PUBLIC SERVICE COMMISSION

Original

Sheet No. 5-4.1/1

Replacing:

Sheet No.

CenterPoint Energy Resources Corp.

d/b/a CenterPoint Energy Arkansas Gas

(Name of Company)

Kind of Service: Natural Gas

Class of Service: Residential

PART V – Policy Schedule No. 4

Title: PROVISIONS FOR LANDLORDS AND TENANTS

PSC File Mark Only

4. PROVISIONS FOR LANDLORDS AND TENANTS

4.1. LANDLORD/TENANT ACCOUNT IDENTIFICATION

4.1.1. The following procedure is used by the Company to identify landlord/tenant accounts:

4.1.1.A. New service applicants are questioned during the initial application to determine if a landlord/tenant relationship exists as described in Rule 6.19.A of the Arkansas Public Service Commission General Service Rules.

4.1.1.B. If Company personnel determine a landlord/tenant relationship exists, then the account will be coded accordingly.

4.1.1.B.(1) The landlord may be contacted to confirm tenant information.

4.1.1.C. Company personnel may review landlord/tenant accounts periodically to verify landlord/tenant status.

4.1.1.D. The Company will not be liable for any damage to persons or property resulting from the failure to properly identify a landlord/tenant account.