

ARKANSAS PUBLIC SERVICE COMMISSION

First Revised Sheet No. 3-6.1/5

Replacing: Original Sheet No. 3-6.1/4

CenterPoint Energy Resources Corp.
d/b/a CenterPoint Energy Arkansas Gas
(Name of Company)

Kind of Service: Natural Gas Class of Service: All

PART III – Rate Schedule No. 6

Title: CHARGES RELATED TO CUSTOMER ACTIVITY

PSC File Mark Only

6. CHARGES RELATED TO CUSTOMER ACTIVITY

6.1. DEPOSITS FROM APPLICANTS

6.1.1. The Company may require a deposit from an applicant for residential service when the applicant meets the criteria set forth in Rule 4.01.A of the Arkansas Public Service Commission General Service Rules.

6.1.1.A. The amount of the deposit will be calculated according to the guidelines established in Rule 4.01.B of the Arkansas Public Service Commission General Service Rules. The Company may, from time to time, limit the amount of the deposit.

6.1.2. The Company may require a deposit from a non-residential applicant for service.

6.1.2.A. The amount of the deposit will be calculated according to the guidelines established in Rule 4.01.B of the Arkansas Public Service Commission General Service Rules.

6.2. DEPOSITS FROM LANDLORDS

6.2.1. The Company may require a deposit when an applicant for residential service qualifies as a landlord as defined in the Arkansas Public Service Commission General Service Rules.

6.2.1.A. The amount of the deposit will be calculated in accordance with Rule 4.01.B (1) of the Arkansas Public Service Commission General Service Rules.

ARKANSAS PUBLIC SERVICE COMMISSION

First Revised Sheet No. 3-6.2/5

Replacing: Original Sheet No. 3-6.2/4

CenterPoint Energy Resources Corp.
d/b/a CenterPoint Energy Arkansas Gas
(Name of Company)

Kind of Service: Natural Gas Class of Service: All

PART III – Rate Schedule No. 6

Title: CHARGES RELATED TO CUSTOMER ACTIVITY

PSC File Mark Only

6.3. DEPOSITS FROM CUSTOMERS DUE TO BANKRUPTCY

6.3.1. In accordance with Rule 4.02.A (7) of the Arkansas Public Service Commission General Service Rules, the Company may require a new or additional deposit from a customer who initiates a bankruptcy filing.

6.3.1.A. The amount of the deposit will be calculated per Rule 4.02.B (2) of the Arkansas Public Service Commission General Service Rules.

6.4. DEPOSITS FROM CUSTOMERS

6.4.1. The Company may require a new or additional deposit from a customer who meets any of the conditions outlined in Rule 4.02.A of the Arkansas Public Service Commission General Service Rules.

6.4.1.A. The deposit amount will be calculated per Rule 4.02.B of the Arkansas Public Service Commission General Service Rules. The Company may, from time to time, limit the amount of the deposit.

6.5. SERVICE INITIATION FEE

\$48.00

CR

6.5.1. A non-refundable service initiation fee of forty-eight dollars (\$48.00) shall be charged to the customer when gas service is turned on, or transferred from one location to another, at a location where there is an existing meter installation, or upon the filing of a petition for relief under the United States Bankruptcy Code.

AT

\$62.00

NR

6.5.2. A non-refundable service initiation fee of sixty-two dollars (\$62.00) shall be charged to the customer when gas service is turned on, or transferred from one location to another, at a location where a meter must be installed,

AT

ARKANSAS PUBLIC SERVICE COMMISSION

First Revised Sheet No. 3-6.3/5

Replacing: Original Sheet No. 3-6.3/4

CenterPoint Energy Resources Corp.
d/b/a CenterPoint Energy Arkansas Gas
(Name of Company)

Kind of Service: Natural Gas Class of Service: All

PART III – Rate Schedule No. 6

Title: CHARGES RELATED TO CUSTOMER ACTIVITY

PSC File Mark Only

or upon the filing of a petition for relief under the United States Bankruptcy Code.

- 6.6. **SPECIAL METER READ FEE** **\$5.00**
6.6.1. The Company may make a charge of five dollars (\$5.00) for any special meter reading requested by a customer. This does not include regular readings for monthly bills.
- 6.7. **METER TEST FEE** **\$10.00**
6.7.1. Except for the provisions of Part 3.12.2.E. of the Large Commercial Firm Service (LCS-1) Rate Schedule, the Company may charge a meter test fee of ten dollars (\$10.00) when a customer requests a meter be tested. The test will be in accordance with the procedures set out in Rule 5.18 of the Arkansas Public Service Commission General Service Rules, and the meter test results show the meter to be operating within the guidelines of Rule 7.04 of the Arkansas Public Service Commission Special Rules – Gas.
- 6.8. **COLLECTION FEE** **\$16.00**
6.8.1. A collection fee of sixteen dollars (\$16.00) will be added to, or collected, whenever the Company dispatches an employee (collector) to the premises of any customer and collects a payment in the field. In addition, if payment arrangements are made and service is not turned off, the fee will still be collected. This fee is intended to cover, in part, the cost to the Company for dispatching the collector to the customer’s premises.
- 6.9. **RECONNECTION FEE** **\$37.00**
6.9.1. A reconnection charge of thirty-seven dollars (\$37.00) will be required when the customer requests service to be restored after service was

ARKANSAS PUBLIC SERVICE COMMISSION

First Revised Sheet No. 3-6.4/5

Replacing: Original Sheet No. 3-6.4/4

CenterPoint Energy Resources Corp.
d/b/a CenterPoint Energy Arkansas Gas
(Name of Company)

Kind of Service: Natural Gas Class of Service: All

PART III – Rate Schedule No. 6

Title: CHARGES RELATED TO CUSTOMER ACTIVITY

PSC File Mark Only

suspended for non-payment, or for any other reason without fault of the Company.

6.10. RETURNED CHECK CHARGE

6.10.1. A charge will be added and collected to an account to recover the cost for reprocessing any check that has been returned to the Company by the bank for reason of insufficient funds on deposit. The returned check fee shall be the maximum amount under Ark. Code Ann. § 4-60-103.

6.11. OVERTIME FEE

6.11.1. The Company may turn on service after normal daily working hours, or on weekends and holidays, in emergency situations requiring immediate initiation of service. When this service is offered, the customer will be assessed an additional charge which will be based on actual overtime costs involved. An overtime charge shall not apply to work required through no fault of the customer.

6.12. SEASONAL OFF RECONNECT FEE

6.12.1. If service is discontinued at the request of the customer and thereafter restored at the same location for the same occupant, a seasonal off reconnect charge, computed on the basis of the applicable Monthly Customer Charge and Distribution Demand Charge for the time service was discontinued plus Company's regular service initiation fee, will become due and payable when service is restored.

6.13. LATE PAYMENT CHARGE

6.13.1. A Late Payment Charge will be applied to all charges for utility service not paid on or before the due date stated on the customer's bill. The Late Payment Charge will be 10% of the first \$30.00 of the late bill and

ARKANSAS PUBLIC SERVICE COMMISSION

First Revised Sheet No. 3-6.5/5

Replacing: Original Sheet No. 3-6.4/4

CenterPoint Energy Resources Corp.
d/b/a CenterPoint Energy Arkansas Gas
(Name of Company)

Kind of Service: Natural Gas Class of Service: All

PART III – Rate Schedule No. 6

Title: CHARGES RELATED TO CUSTOMER ACTIVITY

PSC File Mark Only

2% of any balance over \$30.00. The late payment charge will be applied to any disputed amount and will be adjusted if the claim is settled in the customer's favor. The State of Arkansas and State Agencies are exempt from the Late Payment Charge due to the provisions of Arkansas Purchasing Law (Ark. Code Ann. § 19-11-224) and the State Accounting Procedures promulgated pursuant to that law.