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**CenterPoint Energy urges customers  
to conserve electricity and natural gas**  
*Important need for the next six hours, until midnight*

**Houston – Feb. 17, 2021** – The Electric Reliability Council of Texas (ERCOT) has notified CenterPoint Energy of additional power generation capacity. As more power generation is available, the company is prepared to re-energize portions of the electric system that have been without power. During the service restoration process, CenterPoint Energy urges customers who have electric and/or natural gas service to immediately conserve electricity and natural gas over the next six hours, until midnight.

“This is an unprecedented situation for our communities in that the demand for electric and natural gas reached record levels simultaneously,” said Kenny Mercado, CenterPoint Energy’s Executive Vice President, Electric Utility. “We are ready to restore service to our customers. Introducing this demand too rapidly could result in additional service interruptions and safety risks for both electric and natural gas customers.”

“Let’s come together and help our neighbors who have been without power for an extended period of time,” said Scott Doyle, CenterPoint Energy’s Executive Vice President, Natural Gas Distribution. “This is an immediate call to action for our customers.”

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